

Thomas K. Graziano  
M/V Carolyn M

February 22, 1990.

H.E.R.O.S., Inc.  
7117 Arlington Ave.  
Suite E  
Riverside, California 92503

Mr. Kajberouni,

I just wanted to send you a personal note of thanks for your excellent and expeditious service which you recently gave myself and my company. It's very rare to receive such personalized service in this day and age, and I wanted to make sure that you know it is greatly appreciated!

I look forward to doing business with you in the future.

Thank you!!

Sincerely,



Thomas K. Graziano