



## WARRANTY POLICY. DISCLAIMER OF IMPLIED WARRANTIES, LIMITED WARRANTY

Sales of parts and overhauled components overhaul and repair services.

1. In signing and approving Work Order Estimates, (WOE), YOU ARE ACKNOWLEDGING AND ACCEPTING THE FOLLOWING TERMS REGARDING WARRANTIES ON THE PARTS PURCHASED AND SERVICES PROVIDED BY H.E.R.O.S., INC. (Hereafter HEROS, US, WE) pursuant to your authorization:

2. WE warrant that all services provided and work completed pursuant to this WOE shall be accomplished and performed in a workmanlike manner in accordance with the applicable Federal Aviation Regulations (FAR). THERE ARE NO WARRANTIES ON THE SERVICES PROVIDED AND PARTS SOLD BY US BEYOND THOSE DESCRIBED ON THE FACE OF THIS WORK ORDER ESTIMATE.

3. PARTS ARE PROVIDED WITH THE WARRANTIES IF ANY, MADE BY THEIR RESPECTIVE MANUFACTURERS AND WE MAKE NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF ANY PARTS PROVIDED IN THE COURSE OF ACCOMPLISHING THE WORK CONTEMPLATED BY THIS WOE. CUSTOMER ACKNOWLEDGES THAT WE HAVE MADE NO REPRESENTATIONS AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF ANY PART SOLD PURSUANT TO THIS WOE, UNLESS SPECIFICALLY SO STATED HEREON.

4. OVERHAULS AND REPAIRS - Units overhauled by us carry a 1000 hours of operation, or 12 months warranty. Repaired units carry a warranty of 600 hours of operation or 6 months warranty whichever comes first, from the date the unit is shipped to customer. These units will be accompanied by an FAA 8130-3 tag or H.E.R.O.S., Inc. serviceable parts tag.

5. NO OTHER WARRANTY, EXPRESS OR IMPLIED, IS MADE WITH RESPECT TO OVERHAULLED PARTS, COMPONENTS OR MODULES. This warranty is limited to the cost of labor incurred in: (1) Correcting any work performed by us; (2) Repairing or replacing any part or component overhauled or repaired and installed by us. This warranty does not include the cost of parts installed, parts required to fulfill this warranty, or any consequential damage or loss of revenue caused by work performed by us.

6. Units overhauled or repaired by other agencies, accompanied by their respective release tags are warranted, if any, by those agencies according to their terms and conditions.

7. Parts supplied by you are NOT COVERED under our warranty. Any subsequent damage caused by parts supplied by you ARE NOT COVERED by our warranty.

8. **NO WARRANTY, GUARANTEE OR APPROVAL FOR RETURN TO SERVICE IS GIVEN ON ANY ACCESSORY, MODULE, ENGINE OR PART WHICH IS RETURNED TO CUSTOMER ACCOMPANIED BY A PARTIAL REPAIR TAG.**

9. ALL WARRANTIES GIVEN BY H.E.R.O.S. ARE NULLIFIED AND VOIDED RETROACTIVELY TO THE DATE OF SHIPMENT IF OUR INVOICE(S) FOR SERVICES ARE NOT PAID IN FULL WITHIN 45 DAYS OF SHIPMENT OF THE OVERHAULED OR REPAIRED ACCESSORY, MODULE, OR ENGINE. IF WE AGREE IN WRITING TO OTHER ARRANGEMENTS FOR PAYMENT, ALL WARRANTIES GIVEN BY H.E.R.O.S. ARE NULLIFIED AND VOIDED RETROACTIVELY TO THE DATE OF SHIPMENT IF PAYMENT IS NOT RECEIVED IN ACCORDANCE WITH THE SUCH TERMS. YOU DO FURTHER AGREE THAT, IN CASE WE HAVE TO TAKE LEGAL ACTION AGAINST YOU FOR NON PAYMENT, STOP PAYMENT, OR RETURNED CHECK, WE ARE ENTITLED TO A REASONABLE COLLECTION, ATTORNEY AND COURT FEE AND ASSOCIATED EXPENSES INCLUDING INTEREST CHARGES AS INDICATED ON OUR INVOICES.

10. We do not perform removal from or installation of engines, accessories or modules from aircraft. Therefore, there is no warranty given with respect to such activities, or any assistance we may lend your mechanic in performing these services.

H.E.R.O.S., Inc. will undertake only the work described in this Work Order Estimate (WOE). Removal and/or re installation of any engine module or component is the responsibility of the aircraft/engine owner/operator. H.E.R.O.S., Inc. does not undertake any work which is not within the limitations imposed by its Repair Station Certificate. We reserve the right to substitute any part quoted herein with another FAA approved part.